


# MINUTES OF GRIEVANCE COMMITTEE MEETING FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Cardiac Surgical Disposables F.Y.2025-26 was held on 11-07-2025 at 10:00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


## Cardiac Surgical Disposables


### 1. M/S B. Braun Pakistan (Pvt) Limited

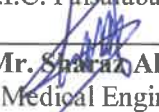
Company Grievance	TAC Observation	Grievance Decision	Remarks
<p>We, M/s B. Braun, respectfully submit our grievance regarding the Technical Evaluation Report issued on 1st July 2025 for the subject tender. We have been declared non-responsive for the following items: Sr. #15: CVP Line Triple Lumen 5.5FR Sr. #16: CVP Line Triple Lumen 7FR/7.5FR We would like to present the following points for your kind consideration: Medical Device Registration Not Attached: The valid Medical Device Registration Certificate was duly attached with our technical bid, as required in the bid submission checklist and technical specifications. It appears this may have been overlooked during evaluation. We kindly request the committee to allow us to re-submit the document for verification. Page-02. Invalid Agency Agreement: The agency agreement submitted with our bid is legally valid and compliant. We respectfully request an opportunity to clarify and present any additional supporting documentation, if required. Mismatch in Sample Brand Name vs. Technical Bid Form (Trio S715 vs. Trio S720): We would like to clarify that the quoted product was Certofix Trio S715, which was also the sample submitted. However, due to a clerical error, the technical bid form mistakenly mentioned Certofix Trio S720. We respectfully request the committee to consider the submitted sample (Trio S715) as the correct quoted product during re-evaluation.</p>	<p><b>Item no 15</b> <b>(CVP Triple lumen 5.5 Fr)</b></p> <ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Invalid agency agreement attached</li> <li>Experience of the product at least one year not attached</li> </ul>	<p><i>Close</i></p> <ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Experience of the product at least one year not attached</li> </ul>	Rejected
	<p><b>Item no 16</b> <b>(Central venous catheterization set triple lumen 7Fr/7.5 Fr)</b></p> <ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Invalid agency agreement attached</li> <li>Brand name on sample certofix trio S715 while on technical bid form certofix trio S 720 mentioned</li> <li>Experience of the product at least one year not attached</li> </ul>	<ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Brand name on sample certofix trio S715 while on technical bid form certofix trio S 720 mentioned</li> <li>Experience of the product at least one year not attached</li> </ul>	Rejected

  
**Dr. Rehan Riaz,**  
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Dy. Drug Controller,  
F.I.C. Faisalabad.

  
**Mr. Saqar Ali,**  
Bio Medical Engineer,  
F.I.C. Faisalabad.

**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


A meeting of Grievance Committee for product of Cardiac Surgical Disposables F.Y.2025-26 was held on 11-07-2025 at 10:00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


**Cardiac Surgical Disposables**


**2. M/S RAFI SULTAN ENTERPRISES**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Sir, TEC rejected our quoted product on item # 84 i.e. Sterilized Surgical Blade All Sizes (Feather--Japan) which is already in use of your hospital from last many years (Supply Orders+ Award Letters Already attached in the bid) as well as in all leading teaching hospitals of Pakistan so please re-consider our product and oblige.	<b>Item no 84</b> <b>Surgical blade bi carbon steel all sizes</b> Experience of the product at least one year not attached	Relevant documents provided	Accepted

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING**  
**FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


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**Cardiac Surgical Disposables**

**3. M/S Stancos Pvt Ltd**

*Close*


Company Grievance	TAC Observation	Grievance Decision	Remarks
We request re-evaluation of our bid for PRO-PNOL Hand Disinfectant rejected under Tender Item No. 44. As per MDR 2017, the product does not require medical device registration. It meets PSQCA standard PS:5453/2020 and is quality tested by PCSIR. A valid cGMP certificate from Bureau Veritas is attached. All objections are unjustified. Please consider submission hard form of comprehensive grievance with attachments due to limited characters compulsion here. Upload evaluation of all contestants.	<b>Item no 44</b> <b>Hand Disinfectant 1000 ml</b> <ul style="list-style-type: none"><li>Poor quality</li><li>Medical device registration not attached</li><li>GMP certificate not attached</li><li>Quality certificate not attached</li><li>Experience of the product at least one year not attached</li><li>Drug sales license not attached</li></ul>	<ul style="list-style-type: none"><li>End user reservation</li><li>Medical device registration not attached</li></ul>	Rejected

  
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**Cardiac Surgical Disposables**


**4. M/S Verizon Health**


Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 71 Name of Product: Pericardium Patch (Bovin) Reason for Rejection: Invalid Free Sale Certificate attached. Remarks: We have attached a valid Free Sale Certificate that is provided by the manufacturer and it is attested by the Embassy of Pakistan. Find attached again for your ready reference. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	<b>Item no 71 (Pericardium patch bovine)</b> <ul style="list-style-type: none"><li>Invalid free sale certificate attached</li></ul>	<i>Open</i> <ul style="list-style-type: none"><li>Invalid free sale certificate attached</li></ul>	Rejected

  
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**Cardiac Surgical Disposables**

**5. M/S Tech Zone**

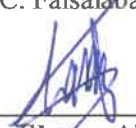
Company Grievance	TAC Observation	Grievance Decision	Remarks
1) For Sr. No. 86 i.e., Surgical Drape 45x 65 Our quoted product Yafho Surgical has been declared non-responsive for not having one-year experience. However, there was an exemption on the product before the 31th Dec 2024 so the product was sold in exemption period. Attached are the POs for your reference to validate that the product has more than one years' experience.	<b>Item no 86 Surgical Drape 45x 65</b>  Experience of the product at least one year not attached	Relevant documents provided	Accepted

  
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**Cardiac Surgical Disposables**


**6. M/S Tech Zone**


Company Grievance	TAC Observation	Grievance Decision	Remarks
It is with reference to the technical evaluation report of Cardiac Surgery of your hospital and to apprise that we aggrieved on the following accounts 1) For Sr. No. 24 i.e., our quoted product Yafho IV and Cannula Dressing has been declared non-responsive for not having one-year experience. However, there was an exemption on the registration by DRAP before 31th Dec 2024 so the product was sold in exemption period. Attached are the POs for your reference to validate that the product has more than one years' experience.	<b>Item no 24</b> <b>Chlorhexidine gluconate</b> <b>(2% w/w) IV dressing</b>  Experience of the product at least one year not attached	Relevant documents provided	Accepted

  
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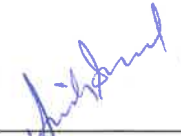
**Cardiac Surgical Disposables**


**7. M/S Alpha Labs Private Limited**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, With reference to the Evaluation Report for Tender Ref No. 2635/25-02-2025, our bid was marked non-compliant for the following reasons. Kindly find our clarification below: Item 87 – Surface Disinfectant Medical Device Registration: HiClean Advance+ is not classified as a medical device under DRAP. Relevant rules and our statement were submitted. Quality Certificate: CE and ISO 13485 certificates are attached. Product Experience: The product has over 1 year of usage across reputed institutions. It was initially marketed under our joint company, Medinostic Health Care. POs issued to Medinostic may kindly be considered. All relevant documents were submitted with the bid and are reattached. We request reconsideration of our technical evaluation accordingly. Thanks & Regards Alpha Labs (Pvt) Ltd.	<b>Item no 87 Surface disinfectant 5Ltr</b> <ul style="list-style-type: none"><li>• Medical device registration not attached</li><li>• Quality certificate not attached</li><li>• Experience of the product at least one year not attached</li></ul>	<i>Close</i> <ul style="list-style-type: none"><li>• Medical device registration not attached</li><li>• Quality certificate not attached</li><li>• Experience of the product at least one year not attached</li></ul>	Rejected

  
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## Cardiac Surgical Disposables

#### 8. M/S Essity Pakistan Limited

Company Grievance	TAC Observation	Grievance Decision	Remarks
1. Item Serial No. 04 – Leukomed Adhesive Wound Dressing: The cited reason was "invalid Free Sale Certificate (FSC)." However, the FSC provided is valid, verifiable, and issued by the competent authority. As Essity Pakistan, the direct arm of the manufacturer (Essity), our documents are not subject to expiration or third-party validation.	<p><b>Item no 4</b>  <b>Adhesive wound dressing 10x30 cm</b></p> <p>Invalid free sale certificate attached</p>	Invalid free sale certificate attached	Rejected
2. Item Serial Nos. 85 & 86 – Opsite Surgical Drape (Smith & Nephew): These were marked non-responsive due to an “invalid agreement” and confusion over product origin. The previously submitted agreement was valid until March 2025 and has since been renewed (copy attached). Smith & Nephew is UK-based, and Opsite is manufactured in China under their quality standards, which was clearly disclosed in our bid. Essity Pakistan Limited	<p><b>Item no 85</b>  <b>(Surgical drape 10x14cm)</b></p> <ul style="list-style-type: none"> <li>Invalid agency agreement attached</li> <li>Name of manufacturer on sample M/S Smith &amp; Nephew England while on technical bid M/S Smith &amp; Nephew China</li> </ul> <p><b>Item no 86</b>  <b>Surgical drape with antimicrobial 45x60</b></p> <ul style="list-style-type: none"> <li>Invalid agency agreement attached</li> <li>Name of manufacturer on sample M/S Smith &amp; Nephew England while on technical bid M/S Smith &amp; Nephew China</li> <li>Not according to specifications</li> </ul>	<ul style="list-style-type: none"> <li>Name of manufacturer on sample M/S Smith &amp; Nephew England while on technical bid M/S Smith &amp; Nephew China</li> <li>Name of manufacturer on sample M/S Smith &amp; Nephew England while on technical bid M/S Smith &amp; Nephew China</li> <li>Not according to specifications</li> </ul>	<p>Rejected</p> <p>Rejected</p>

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**Cardiac Surgical Disposables**


**9. M/S Iqbal Enterprise**


*Close*

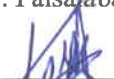
Company Grievance	TAC Observation	Grievance Decision	Remarks
Item No. 90. URINE METER As for your objection to product registration, we would like to mention that we have already applied for the product registrations and the cases are under process. This is why we attached the DRAP receipt for the registration submissions. We are expecting for the registrations to be complete very soon. When they do, we can provide you the certificates during the tender year. Secondly, the requested Purchase Orders and hospitals receiving are attached for your reference. We are also attaching herewith Valid Free Sales Certificate.	<b>Item no 90</b> <b>Urine meter</b> <ul style="list-style-type: none"><li>• Medical device registration not attached</li><li>• Experience of the product at least one year not attached</li><li>• Invalid free sale certificate attached</li></ul>	<ul style="list-style-type: none"><li>• Medical device registration not attached</li><li>• Experience of the product at least one year not attached</li></ul>	Rejected

  
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## Cardiac Surgical Disposables


## 10. M/S Flowtronix Systems

<b>Company Grievance</b>	<b>TAC Observation</b>	<b>Grievance Decision</b>	<b>Remarks</b>
Subject: Request for Grievance Meeting Regarding Rejection of Products in Technical Bid Evaluation (FY 2025–2026) Serial # 5, 7, 8, 23, 57, 72, 79, 80, 83, 91, 92, 93, 94, 95, 96, and 97 (Andocor Belgium products):The FSC for Andocor Belgium is valid. Kindly find the attached manufacturer's declaration for verification.	Item no. 7, 8 , 23, 57 Invalid free sales certificate attached	valid free sales certificate attached	<b>Accepted</b>
Serial # 5:Product samples will be provided for your review.	<ul style="list-style-type: none"> <li>• Sample/brochures not provided</li> <li>• Invalid free sales certificate attached</li> </ul>	<ul style="list-style-type: none"> <li>• Sample/brochures not provided</li> </ul>	<b>Rejected</b>
Serial # 72: Attached documents include Product Registration, ISO, CE, FSC, and Experience Certificates.	<b>Item No. 72 (Pericardial sump)</b> <ul style="list-style-type: none"> <li>• Medical device registration not attached</li> <li>• Quality certificate not attached</li> <li>• Free sales certificate not attached</li> <li>• Authority letter not attached</li> <li>• ISO certificate not attached</li> <li>• Experiences of quoted product at least 1 year not attached</li> </ul>	<ul style="list-style-type: none"> <li>• Relevant documents provided</li> </ul>	<b>Accepted</b>
Serial # 79 & 80:Product samples will be provided.	<b>Item No. 79 (Sucker nozzle adult)</b> <ul style="list-style-type: none"> <li>• Sample/brochures not provided</li> <li>• Name of product not mentioned on free sales certificate</li> <li>• Invalid free sale certificate attached</li> </ul> <b>Item No. 80 (Suckernozelepeads)</b> <ul style="list-style-type: none"> <li>• Sample/brochures not provided</li> <li>• Name of product not mentioned on free sales certificate</li> <li>• Invalid free sale certificate attached</li> </ul>	<ul style="list-style-type: none"> <li>• Sample/brochures not provided</li> <li>• Sample/brochures not provided</li> </ul>	<p align="center"><b>Rejected</b></p> <p align="center"><b>Rejected</b></p>


Serial # 15: A typographical error occurred; the correct MDIR No. is 0001067. Please find the corrected registration.	<b>Item no. 15 (CVP triple lumen 5.5 Fr)</b> Medical device registration MDIR No. is 0001068 on technical bid form while on MDR 0001067 mentioned	Relevant documents provided	<b>Accepted</b>
Serial # 83, 91, 92, 93, 94, 96, 97 & 95: Product Registration Certificates are attached. Regarding the blunt tip issue: These cannulas have been supplied to FIC over the past five years with no user complaints. The FSC for Andocor Belgium is valid. Kindly find the attached manufacturer's declaration for verification.	<b>Item No. 91, 93, 94, 95, 96 (Venous Cannulas)</b> <ul style="list-style-type: none"> <li>• Blunt tip</li> <li>• Invalid free sale certificate attached</li> </ul> <b>Item No. 92 (venous cannula two stage 36x50Fr)</b> <ul style="list-style-type: none"> <li>• Blunt tip</li> <li>• Name of item not mentioned on medical device registration certificate</li> <li>• Invalid free sale certificate attached</li> </ul>	<ul style="list-style-type: none"> <li>• End user reservation</li> <li>• End user reservation</li> </ul>	<b>Rejected</b>          <b>Rejected</b>
Serial # 46: typing error.	<b>Item No. 46 (Hemoconcentrator set)</b> <ul style="list-style-type: none"> <li>• Invalid free sale certificate attached</li> <li>• Name of manufacturer M/S Nipro Japan on technical bid form while M/S NIPRO Brazil on EC certificate</li> </ul>	Relevant documents provided	<b>Accepted</b>
Serial # 83 & 97: Both connectors are components of TPRI China tubing, find registration	<b>Item No. 83 (Straight connector without leur lock)</b> <ul style="list-style-type: none"> <li>• Medical device registration not attached</li> <li>• Invalid free sale certificate attached</li> </ul> <b>Item No. 97 (Y connector without leur lock)</b> <ul style="list-style-type: none"> <li>• Medical device registration not attached</li> <li>• Invalid free sale certificate attached</li> </ul>	Relevant documents provided          Relevant documents provided	<b>Accepted</b>          <b>Accepted</b>

  
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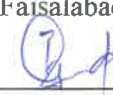
### 11. M/S POPULAR INTERNATIONAL PVT LTD

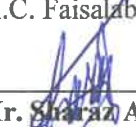
Company Grievance	TAC Observation	<sup>Open</sup> Grievance Decision	Remarks
Response to Letter 17523/FIC/FSB dated 30.06.2025, for Tender Drug/Medicine and Suture for Medicinal Store and Model Pharmacy for the F.Y 2025-26 Popular International (Private) Limited is the authorized importer and marketing authorization holder in Pakistan for the following products: (S.No 1) Absorbable Hemostat (Oxidized Regenerated Cellulose) 5x35 cm – Traumastem Baxter/ Bioster, and (S.No 11) Bioglue Syringe 5 ml – Coseal Baxter 4 ml. Purchase orders, reflecting our prior supply experience of both products, were submitted at the time of tender. P.O & Goods Declaration (GD) have also been provided to the institute to support our application and demonstrate compliance with institutional procurement requirements.	<b>Item no 1</b> <b>Absorbable hemostat</b> Experience of the product at least 1 year not attached	Relevant experience attached	Accepted
	<b>Item no 11</b> <b>Bioglue syringe</b> Experience of the product at least 1 year not attached	Relevant experience attached	Accepted

  
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F.I.C. Faisalabad.


## MINUTES OF GRIEVANCE COMMITTEE MEETING FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Cardiac Surgical Disposables F.Y.2025-26 was held on 11-07-2025 at 10:00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


### Cardiac Surgical Disposables

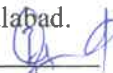
#### 12. M/S Cardiac Care


Company Grievance	TAC Observation	Grievance Decision	Remarks
CARDIAC CARE: Sr # 09, 15, 16, 17, 55. We would like to submit our grievance against the decision of the tender committee for the quoted items. We attached the valid EC Certificate.	Item no 9, 15, 16, 17, 55 Invalid EC attached	Valid EC attached	Accepted
Sr # 28. We would like to submit our grievance against the decision of the tender committee for the quoted item # 28. We attached the experience of the quoted Item, and we provide a Free Sale Certificate.	<b>Item no 28 (breathing circuit leads)</b> • Invalid FSC attached • Experience of quoted product at least one year not attached	Invalid FSC attached	Rejected
We would like to submit our grievance against the decision of the tender committee for the quoted item # 34. We attached the experience of the quoted Item.	<b>Item no 34 (Face masks)</b> Experience of quoted product at least one year not attached	Relevant documents provided	Accepted
Sr# 86. We would like to submit our grievance against the decision of the tender committee, as we have attached the experience and the DRAP Registration Certificate of the quoted item.	<b>Item no 86 (Surgical drape with antimicrobial)</b> • Medical device registration not attached • Experience of quoted product at least one year not attached	Relevant documents provided	Accepted
Sr # 90. We would like to submit our grievance against the decision of the tender committee. Our Principal mistakenly not mentioned the Urine Meter in the Free Sale Certificate. Now they proceed the new Free Sale Certificate (Mail Attached).	<b>Item no 90 (Urine meter)</b> Name of product not mentioned on free sales certificate	Relevant documents provided	Accepted

  
**Dr. Rehan Riaz,**  
Assistant Professor of Cardiology,  
F.I.C. Faisalabad.

  
**Dr. Rashid Ali Malik,**  
Assistant Professor of Cardiac Surgery,  
F.I.C. Faisalabad.

  
**Mrs. Aneela Saeed,**  
Dy. Drug Controller,  
F.I.C. Faisalabad.

  
**Mrs. Iqra Munir,**  
Pharmacist,  
F.I.C. Faisalabad.

  
**Mr. Sharaf Ahmad,**  
Bio Medical Engineer,  
F.I.C. Faisalabad.


**MINUTES OF GRIEVANCE COMMITTEE MEETING**  
**FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


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**Cardiac Surgical Disposables**


**13. M/S United Healthcare**


Company Grievance	TAC Observation	Grievance Decision	Remarks
90 Urine Meter Brand Name: Safety MFR Name :LinhaiShuangmei 1. Medical Devices Registration Not Attached 2. Quality Certificate Not Attached 3. Name of Manufacturer Not Mentioned on Samples Name of the manufacturer is mentioned on the sample. We are resubmitting the sample. ISO 13485 and Product Registration is also attached for your reference	<b>Item no 90 (urine meter)</b> <ul style="list-style-type: none"><li>Medical device registration not attached</li><li>Quality certificate not attached</li><li>Name of manufacturer not mentioned on sample</li></ul>	<ul style="list-style-type: none"><li>Medical device registration not attached</li><li>Quality certificate not attached</li><li>Name of manufacturer not mentioned on sample</li></ul>	Open  Rejected

  
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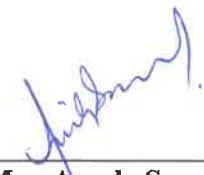
**Cardiac Surgical Disposables**


**14. M/S United Healthcare**


Company Grievance	TAC Observation	Grievance Decision	Remarks
81 Suction Tube All Sizes Brand Name : Pigeon MFR Name: Suzhou Yudu 1. Name of Manufacturer not mentioned on Sample Name of the manufacturer is mentioned on the sample. We are resubmitting the sample.	<b>Item no 81</b> <b>Suction tube all sizes</b> Name of manufacturer not mentioned on sample	Name of manufacturer not mentioned on sample	Rejected

  
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**Cardiac Surgical Disposables**


**15. M/S United Healthcare**


Company Grievance	TAC Observation	Grievance Decision	Remarks
62 Nasogastric Tube (Peads) No . 6 Brand Name : Pigeon MFR Name: Suzhou Yudu 1. Name of Manufacturer not Mentioned on Sample Name of the manufacturer is mentioned on the sample. We are resubmitting the sample.	<b>Item no 62</b> <b>Nasogastric Tube (Peads) No . 6</b> Name of manufacturer not mentioned on sample	Name of manufacturer not mentioned on sample	Rejected

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

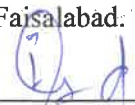
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**Cardiac Surgical Disposables**


**16. M/S United Healthcare**


Company Grievance	TAC Observation	Grievance Decision	Remarks
34 Disposable Face Mask (With Rubber Band 3 Layers ) Brand Name : Safety MFR Name : XiantaoDaoqi 1. Experience of Quoted Product at Least one year 2. Authority Letter Not Attached 3. Name of Manufacturer Not Mentioned on samples 1. The quoted items have been imported and sold nationwide in Pakistan for over 5 years. GD attached for reference. 2. LOA is available on page 421 for your review. 3. Name of the manufacturer is mentioned on the sample. We are resubmitting the sample.	<b>Item no 34 Disposable Face Mask</b> <ul style="list-style-type: none"><li>• Experience of quoted product at least one year not attached</li><li>• Authority letter not attached</li><li>• Name of manufacturer not mentioned on sample</li></ul>	<div>Open</div> <ul style="list-style-type: none"><li>• Experience of quoted product at least one year not attached</li><li>• Authority letter not attached</li><li>• Name of manufacturer not mentioned on sample</li></ul>	Rejected

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


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**Cardiac Surgical Disposables**


**17. M/S United Healthcare**


Company Grievance	TAC Observation	Grievance Decision	Remarks
33 Disposable Dignity Sheet Brand Name : Senior MFR NAME : Sunkiss Healthcare Zhejiang 1. Medical Devices Registration Not Attached 2. Quality Certificate Not Attached. 3. Name of Manufacturer Shangong China While on Technical bid Form m/S Sunkiss China 4. Experience of Quoted Items at Least One Year Not Attached. 1. DRAP enlistment and paid challan attached. (Pg. 407). 2. Product has been approved in latest DRAP meeting. The letter will be issued shortly 3. Further, until the certificate is issued, we are allowed to import by Islamabad High Court stay order. The stay order is attached with the bid on page number 4. DOC/CE (Pg. 394) and ISO 13485 certificate (Pg. 397) attached. 5. Manufacturer: Sunkiss Healthcare Zhejiang Co. Ltd., China, as noted in annexures and References Mentioned and mentioned on sample 6. Product is being imported since 2010. GD is attached	<b>Item no 33 (Dignity sheet)</b> <ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Quality certificate not attached</li> <li>Name of manufacturer on sample M/S Shangong China while on technical bid M/S Sunkiss China mentioned</li> <li>Experience of quoted product at least one year not attached</li> </ul>	<ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Quality certificate not attached</li> <li>Name of manufacturer on sample M/S Shangong China while on technical bid M/S Sunkiss China mentioned</li> <li>Experience of quoted product at least one year not attached</li> </ul>	Rejected

  
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**Cardiac Surgical Disposables**

**18. M/S United Healthcare**

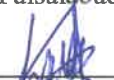
Company Grievance	TAC Observation	Grievance Decision	Remarks
4 Adhesive Wound Dressing 10cm X 30cm / 09cm X 30cm Brand Name : Safety MFR Name: JinhuaJingdi 1. Invalid Free Sales Certificate Attached 2. Quality Certificate not attached. 1. Free Sales Certificate With Brand Name on Page # 368 List Attached. 2. ISO-Certificate 13485 on Page # 361-362, DOC / CE on Page # 351.	<b>Item no 4 (Adhesive wound dressing 10cm x 30 cm)</b> <ul style="list-style-type: none"><li>Invalid free sale certificate attached</li><li>Quality certificate not attached</li></ul>	Relevant documents provided	Accepted

  
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**Cardiac Surgical Disposables**


**19. M/S United Healthcare**

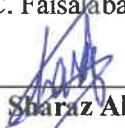
Company Grievance	TAC Observation	Grievance Decision	Remarks
3 Ambu Bag With Mask Peads (Large Child, Medium , Child Small Child) Brand Name : Safety Air MFR Name: Xiamen Compower 1. Experience of Quoted Items at Least Oner Year Not Attached 2. Name of Manufacturer not mentioned on sample Relevant GD is attached	<b>Item no 3</b> <b>Ambu Bag With Mask Peads</b> <ul style="list-style-type: none"><li>• Experience of quoted product at least one year not attached</li><li>• Name of manufacturer not mentioned on sample</li></ul>	<i>Open</i> <ul style="list-style-type: none"><li>• Experience of quoted product at least one year not attached</li><li>• Name of manufacturer not mentioned on sample</li></ul>	Rejected

  
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
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**Cardiac Surgical Disposables**


**20. M/S Medtronic Pakistan Pvt Ltd**

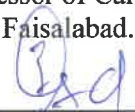
Company Grievance	TAC Observation	Grievance Decision	Remarks
In response to the remarks by the Technical Evaluation Committee, we have submitted our response with following details & supporting documents to FIC Grievance redressal committee, For Sr # 5 &Sr # 6, please provide reasons for declaring the bids non-responsive so we may respond.	Item No. 5 and item No. 6 technically responsive	Item No. 5 and item No. 6 technically responsive	Accepted
For all quoted products, Establishment license and request for renewal along with fee receipt (also attached with EPADs technical bid of Lot/Sr # 5)	<b>Item no 7 (Aortic cannula)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 22 (composite aortic graft)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 23 (Coronary ostial perfusion cannula)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 39(Epicardial Bipolar lead)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 40(Epicardial Unipolar lead)</b> • License to import not attached • Medical device registration of item quote 5071-35 not attached.	Medical device registration of item quoted 5071-35 not attached	Rejected
	<b>Item No. 42 (femoral cannula)</b> License to import not attached	License to import attached	Accepted
	<b>Item No.43(femoral cannula venous)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 57 (LV Vent peads)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 72 (Pericardial sump peads)</b> License to import not attached	License of import attached	Accepted
	<b>Item No. 91 (Venous cannula 32x40)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 92 (Venous Cannula 36x50)</b> License to import not attached	License to import attached	Accepted
	<b>Item No. 93 (Venous Cannula 36x51)</b> License to import not attached	License to import attached	Accepted

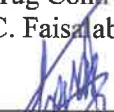
	<b>Item No. 94 (venous cannula single stage)</b> License to import not attached	License to import attached	Accepted
For Sr # 54, Manufacturer details: M/S Medtronic Inc, 710 Medtronic Parkway NE, Minneapolis MN 55432, USA	<b>Item No. 54 (Heart tissue valve)</b> <ul style="list-style-type: none"> <li>• License to import not attached</li> <li>• Name of manufacturer not mentioned on technical bid</li> </ul>	Relevant documents attached	Accepted
For Sr # 66, Manufacturer details: M/S Medtronic Inc, 710 Medtronic Parkway NE, Minneapolis MN 55432, USA. ISO, FSC & EC/CE certificates are enclosed for Product Code # PTS 0117.	<b>Item No. 66 (Oxygenator adult)</b> <ul style="list-style-type: none"> <li>• License to import not attached</li> <li>• Quality certification of tubing not attached</li> <li>• Free sales certificate of tubing not attached</li> <li>• Name of manufacturer not mentioned on technical bid form</li> </ul>	Relevant documents attached	Accepted
For Sr # 88, DRAP Registration certificate with renewal request.	<b>Item No. 88 (Tissue stabilizer)</b> <ul style="list-style-type: none"> <li>• License to import not attached</li> <li>• Medical device registration not attached</li> <li>• Experience less than 1 yr not attached</li> </ul>	Relevant documents attached	Accepted
For Sr # 95, DRAP Registration certificate with renewal request	<b>Item No. 95 (Venous cannula single stage)</b> <ul style="list-style-type: none"> <li>• License to import not attached</li> <li>• Invalid medical device registration attached</li> </ul>	Relevant documents attached	Accepted

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


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**Cardiac Surgical Disposables**


**21. M/S Anax Associates**

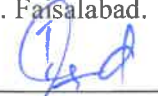
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Company Grievance	TAC Observation	Grievance Decision	Remarks
Subject: Request for Approval and Clarification Regarding Bid Submission for Cardiac Surgery Disposables (2025-2026) Respected Sir/Madam, We are writing to respectfully bring to your attention a technical discrepancy encountered during the submission of our bid for cardiac surgery disposables for the financial year 2025-2026 via the E-PAD online platform. During the submission process, we duly quoted and uploaded our technical bid for Items 14, 30, 31, 34, and 35 on the E-PAD portal. However, upon review, it appears that the E-PAD system has reflected only one item across all bids, which does not accurately represent our submission. This issue seems to be a software error within the E-PAD system, as we had correctly uploaded the technical documents against each of the mentioned items at the time of submission. We kindly request your esteemed institute to consider the items we quoted in our technical bid, which is correctly uploaded and available on the E-PAD system for verification	Participation on e pads is reflected in lot/item no 1 while bid reflects lot/item no 14, 30, 31, 34& 35, E-Bid is not submitted in the relevant lot/item. E bid rejected as it is submitted in the irrelevant lot on EPAD	As per section 1 invitation to e bids in standard bidding documents it is clearly mentioned that procuring agency shall not be responsible for any failure on part of firms to submit an e bid or account of any technical error or internet failure. In case e bid or e proposal including entries and record submitted on e pads is found corrupt, unreadable contains virus or submitted in wrong lot. Such e bi or e proposal shall be rejected. Furthermore, in case lot wise submission e bid will only be accepted for further evaluation if it is submitted in relevant lot.	Rejected

  
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**Cardiac Surgical Disposables**

**22. M/S Safeway System Pakistan**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Regarding Item No. 16,15 (Central Venous Catheterization Kit ) under the Framework Contract for Cardiac Surgical Disposable Items for FY 2025-26, we respectfully note that the evaluation report mentions "Poor catheter quality" for our quoted product. However, this assessment appears to be made without actual evaluation, as our product samples were unfortunately not submitted in time. In the absence of physical sample submission, the remark on product quality seems unsubstantiated and may adversely affect our company's reputation in future tenders. Kindly note that we submitted valid ISO 13485 and CE certificates of the manufacturer in the technical bid, which confirm international quality and compliance standards. We fully understand and accept the non-responsiveness of our bid due to the non-submission of samples. However, we respectfully request that the unsupported remark be removed from the report to ensure fairness and accuracy in official records.	Item no 15 & 16 (CVP 5.5 Fr& 7.5 Fr) <ul style="list-style-type: none"> <li>Poor catheter material</li> <li>MDR not attached</li> <li>Invalid ISO</li> <li>Invalid free sale</li> <li>Experience of quoted product at least 1 year not attached</li> </ul>	<ul style="list-style-type: none"> <li>Sample not submitted for evaluation</li> <li>MDR not attached</li> <li>Invalid ISO</li> <li>Invalid free sale</li> <li>Experience of quoted product at least 1 year not attached</li> </ul>	Rejected

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**Cardiac Surgical Disposables**

**23. M/S Iqbal and company**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Itemno: 2) ACT Tube compatible with machine 1) Regarding name of product not mentioned on EC. Please see your criteria you are asking for EC certificate only issued by notified bodies in Nando's data base. The same has been attached. The criteria no-where says to provide product list on certificate. However, if you need the list,	Already product technically approved	Already product technically approved	Grievance of M/S Iqbal and company rejected.

  
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F.I.C. Faisalabad.


**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Cardiac Surgical Disposables F.Y.2025-26 was held on 11-07-2025 at 10:00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


**Cardiac Surgical Disposables**

**1. M/S Iqbal and company**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item No. 48) Double lumen dialysis catheter 1) Regarding name of product not mentioned on EC. Please see your criteria you are asking for EC certificate only issued by notified bodies in Nando's data base. The same has been attached. The criteria no-where says to provide product list on certificate.	<b>Item no 48</b> <b>Double lumen dialysis catheter</b>  Name of product not mentioned on EC	<i>Open</i>  Name of product not mentioned on EC	  Rejected

  
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**2. M/S Iqbal and company**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Item no. 15 and 16 Central Venous Catherization set Triple Lumen 5.5Fr & Central Venous Catherization set Triple Lumen 7Fr/7.5Fr 1) Regarding poor quality Product is registered from DRAP having CE quality certifications. Keeping in view PPRA directions you are requested to approve our product. 2) Regarding name of product not mentioned on EC. Please see your criteria you are asking for EC certificate only issued by notified bodies in Nando's data base. The same has been attached. The criteria no-where says to provide product list on certificate. However, if you need the list, 3) Name of products are not mentioned on free sales certificate. Please note all details are mentioned in FSC. 4) Reference to your document's requirement is "Valid Drug Registration Certificate" which we have and the same is attached. So kindly remove this objection in light of your criteria. It is requested to declare us responsive for healthy competition.	<p><b>Item no 15 &amp; 16 CVP Triple lumen 5.5 Fr &amp; 7.5 Fr</b></p> <ul style="list-style-type: none"> <li>Poor quality</li> <li>Name of product not mentioned on EC certificate</li> <li>Name of product not mentioned on Free sale certificate</li> <li>Name of importer M/S Moodi global services mentioned on medical device registration</li> </ul> <p><b>Item no 9 &amp; 10 (A line 20G &amp; 22G)</b></p> <ul style="list-style-type: none"> <li>Poor quality</li> <li>Name of product not mentioned on EC certificate</li> </ul>	<p><i>Open</i></p> <ul style="list-style-type: none"> <li>Sample re-evaluated by end user. Blockage of catheter needs frequent replacement</li> <li>Name of product not mentioned on EC certificate</li> <li>Name of product not mentioned on Free sale certificate</li> <li>Name of importer M/S Moodi global services mentioned on medical device registration</li> </ul> <ul style="list-style-type: none"> <li>Sample re-evaluated by end user. Catheter damage due to multiple pricking.</li> <li>Name of product not mentioned on EC certificate</li> </ul>	<p>Rejected</p> <p>Rejected</p>

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**Cardiac Surgical Disposables**


**3. M/S Pak Punjab Cardex Medical System**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, With reference to the letter no. 17547/FIC/FSD dated 30-06-2025 regarding invalid free sales certificate of the product, we will submit a copy of valid document as per the institute's requirement. Best Regards, Pak Punjab Cardex Medical System	<b>Item no 14</b> <b>(Cardiovascular drape set)</b>  Invalid free sale certificates attached	Valid free sale certificates attached	Accepted

  
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
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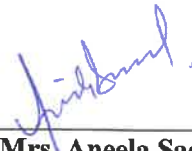
**Cardiac Surgical Disposables**

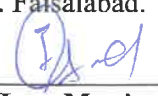
**M/S Techzone**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S Cardiac Care and M/S Essity Pakistan	The firm claims that the item no 86(Surgical drape with antimicrobial adult) products quoted by both the bidders are not antimicrobial. It is requested to look into the above and redress our grievance.	Item no 86(Surgical drape with antimicrobial adult) of M/S essity is already Technically non-responsive by TEC.	Grievance of M/S techzone rejected
2	Grievance against M/S Essity Pakistan	The firm claims that item No. 24 (Chlorhexidine gluconate 2% w/w IV dressing)M/S Essity Pakistan has quoted Leukomed IV Dressing which has been declared responsive however the product is not as per required specification since the quoted product is not Chlorohexidine Gluconate dressing.	item No. 24 (Chlorhexidine gluconate 2% w/w IV dressing) M/S Essity Pakistan is not according to specification	Grievance of M/S techzone accepted and item No. 24 (Chlorhexidine gluconate 2% w/w IV dressing) of M/S essity Pakistan rejected

  
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**Cardiac Surgical Disposables**


**M/S Cardiac Care**


<b>Description</b>	<b>Firm Grievance</b>	<b>GC Observation</b>	<b>Remarks/ Decision/ Decision</b>
M/S Cardiac care against M/s Popular international	The firm claims that M/s Popular international is non-exclusive distributor. Please re check documents.	The firm provided relevant documents	Grievance of M/S Cardiac care rejected

  
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**Cardiac Surgical Disposables**

**M/S Iqbal & Company**


Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
Grievance against M/S Cardiac care	The firm claims that item no 2 of cardiac care is not compatible with machines in your hospital. The agency of Hemonart is ambiguous at the moment as various companies are claiming to be its distributor. Further ambiguity arises as some companies claim it to be Italy some claiming it to be USA where as the product is of Turkey so why Italy and USA? Whose Free sale certificate is being attached and whose authorization is being used	Item No. 2 ACT tube of M/S cardiac care is already technically non-responsive by TEC.	Grievance of M/S Iqbal & Company rejected

  
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